

Joanna Kulesza  
Perfect Roofing Company  
Chicago, IL

08/24/05

Dear Joanna,

Just a quick note of appreciation for the wonderful roofing job Paul and your crew completed on our house.

Your workers completed the job perfectly, as specified, on time and left our property just as clean as when they started. They were considerate and did a professional job. We also appreciated your good communications as we could always get you on the phone when we needed anything.

We will be sure to call you the next time we need your help.

Best regards,

Larry & JoAnn Shafar