

May 17, 2007

Joanna Kulesza
Perfect Roofing Company
5115 N. Mobile
Chicago, IL 60630

Dear Joanna,

We are absolutely thrilled with our new roof and I want to thank you for a wonderful 'start to finish' business relationship.

On the front end, you were terrific about returning phone calls, answering questions, arranging shingle samples, sending out a proposal and working with us to schedule a date.

Once the work began, Paul and his men were extremely hard working, careful to protect our property, safety minded and courteous. They did a very thorough and good job and politely answered our questions along the way. We appreciated the way they meticulously cleaned up after a work day. We also liked your follow-up at the end of the project, to see if we were satisfied with the work.

All in all, you are an excellent communicator and Perfect Roofing is indeed that! We would highly recommend you to any of our friends or neighbors.

Thank you for your commitment to excellence,

David and Lisa Kimball
729 Buckingham Court
Wheaton, IL