

JULY 2017
OWNER, SINGLE FAMILY HOUSE
NORTH SIDE OF CHICAGO

TO WHOM IT MAY CONCERN:

I AM WRITING THIS LETTER IN PRAISE OF THE "PERFECT ROOFING COMPANY" AND JOANNA KULESZA IN PARTICULAR. SINCE 1975 I HAVE OWNED A CONDO, THREE THREE-FLAT RENTAL PROPERTIES AND CURRENTLY A SINGLE FAMILY HOME. NEEDLESS TO SAY, OVER THE YEARS I HAVE DEALT WITH MANY TRADES PERSONS, CONTRACTORS AND COMPANIES. I HAVE NEVER BEEN SO WELL RECEIVED AND ATTENDED TO BY ANY PERSON AS I WAS BY MS. KULESZA AND THE PROFESSIONALISM AND WORK DONE BY THE COMPANY IS SECOND TO NONE.

WE EXPERIENCED SIGNIFICANT ROOF DAMAGE FROM A WIND AND HAIL STORM. PERFECT ROOFING SENT AN ESTIMATOR TO OUR HOME WHO CLIMBED TO THE ROOF, EXAMINED IT FOR FORTY-FIVE MINUTES, TOOK 27 PICTURES, AND PREPARED AN EXTENSIVE ESTIMATE FOR OUR STATE FARM INSURANCE AGENT. WE RECEIVED A SECOND ESTIMATE FROM ANOTHER COMPANY THAT WAS COMPARABLE IN TERMS OF COST BUT THE CUSTOMER SERVICE PROVIDED BY MS. KULESZA WAS SO COMPELLING THAT IT WAS AN EASY DECISION TO HAVE HER COMPANY DO THE WORK.

AFTER BEING A CUSTOMER OF STATE FARM FOR THIRTEEN YEARS AND NEVER FILING A CLAIM, I WAS EXTREMELY DISAPPOINTED WITH THE WAY THEY HANDLED THE CLAIM. TO HER CREDIT, MS. KULESZA DEALT WITH THE AGENT AND REVISED THE ESTIMATE SENDING OUT ANOTHER ESTIMATOR TO MEET WITH THE STATE FARM ADJUSTER. THE STATE FARM PAYMENT WAS LOW BUT WE PAID THE DIFFERENCE AND PROCEEDED WITH THE REPAIR WORK.

THE WORKERS FROM PERFECT ROOFING REPAIRED AND REPLACED THE ENTIRE NORTHERN HALF OF OUR ROOF AND MATCHED THE ORIGINAL (13 YEAR OLD) SHINGLES EXACTLY. FOUR WORKERS SPENT THE ENTIRE DAY, DID A MAGNIFICANT JOB, CLEANED MY ENTIRE PROPERTY (A CORNER DOUBLE LOT) FOR ANY MATERIAL OR NAILS AND LEFT BEHIND A FINISHED PRODUCT AS GOOD AS ANY I HAVE PAID FOR OVER THE MANY YEARS OF OWNING PROPERTY IN CHICAGO.

I STRONGLY RECOMMEND PERFECT ROOFING; A COMPANY THAT HAS BEEN IN BUSINESS FOR OVER TWO DECADES. THEIR CUSTOMER SERVICE, PROFESSIONALISM AND FINISHED PRODUCT SPEAKS FOR A COMPANY THAT LASTS IN CHICAGO.

A VERY SATISFIED CUSTOMER